

Disclaimer, Privacy policy & Cookie policy

General

The use of this website is governed by certain general conditions, which are described below. By accessing this website, you are understood to have accepted these general conditions of use. If you do not agree with these conditions, you should not use this website. The website is designed to guide you through your search for information about the various services offered by the BEC. All information and materials provided on the website www.ceb-bec.be are for general information.

The information is not intended to cover specific or personal situations, and cannot therefore be considered to constitute legal, professional or personal advice for the user.

The BEC accepts no liability for direct or indirect damage caused as a result of referring to or using its website or the information available on websites to which the website refers.

Content and availability of the website

The BEC has taken great care to ensure that the information provided is complete, correct, exhaustive and up to date. Despite these efforts, there may still be errors in the information that is made available to you. If the information provided on or via the website contains errors, or if certain information is unavailable to you on or via the website, the BEC will do its utmost to rectify the situation as quickly as possible.

The website www.ceb-bec.be may contain links to websites that are not administered by the BEC. The BEC only offers these links for user convenience. The BEC can therefore in no way be held responsible for the content of these websites.

Copyright

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The BEC Cookie Policy (version 1/8/2019)

This website uses cookies of various types. Please see below for a definition of these categories.

- Essential functionality cookies to keep the website functioning properly.
- Analytic and performance cookies, which the BEC uses to track how the website is used.
- Social networking cookies to share the content of our website via social media.
- Other cookies, which, though not under the above categories, may be used to analyse how our website is used.

- The BEC uses third party ad server cookies, through which you may see targeted advertising based on information such as your gender, age and/or area location. The BEC does not keep personal data.
- Other cookies, which, though not under the above categories, may be used to analyse your use of the website.

To what does this cookie policy relate?

This cookie policy relates to all “BEC online services”, i.e. all websites, (mobile) applications and internet services that are offered by the the BEC and give access to the BEC content.

Who manages this cookie policy?

The BEC, Belgian Electrotechnical Committee, headquartered at A. Reyerslaan 80, 1030 Brussels, Belgium.

Are the conditions subject to change?

The BEC may change its privacy statement or cookie policy at any time. It may do so, for example, as the result of a change in its services or a change in the prevailing law.

How do you disable or manage cookies when using THE BEC online services?

Via the BEC online services

For some of its online services, the BEC gives you the option to set preferences for each cookie type. Do this by checking the buttons in the ‘Cookie settings’ menu. To save the new settings, click the green ‘Save’ button. The new cookie settings will apply the next time you visit the BEC online service page.

Through your browser

You can refuse or manage cookies in your browser settings. You can also delete all cookies that have already been installed from your mobile device or computer.

For information on how to refuse cookies on the most common browsers, refer to the following website: <http://www.aboutcookies.org/>. For more detailed information on browser type, follow these links: Internet Explorer, Mozilla Firefox, Chrome, Safari.

THE BEC privacy statement (version 1/8/2019)

This website is hosted by the BEC, Belgian Electrotechnical Committee, headquartered at A. Reyerslaan 80, 1030 Brussels, Belgium. Please contact us at this address with any questions or comments you may have about our website.

To what does this privacy policy relate?

This privacy policy relates to all “BEC services”. These include:

- the “BEC online services”, i.e. all websites, (mobile) applications and internet services that are offered by the BEC and give access to the BEC content;
- any other BEC service with which you come in contact, such as participation in standardisation commissions, events, training courses, meetings, etc.

Groups to which this privacy policy applies

Experts

We use the data we keep on experts to enroll them in technical committees and the BEC, IEC and CENELEC working groups, as well as their industry operators. If they so wish, experts can authorise us to use their data to:

- publish their expert profile on the BEC website;
- update them on the latest standards;
- notify them of training courses and events in their areas of interest;
- inform them of new areas of standardisation.

They may also, if they wish, provide more detailed personal information to help us improve our services.

Buyers of individual standards through the BEC webshop

Buyers of individual standards via our webshop may, if they wish, authorise us to use their data to:

- update them on the latest standards;
- notify them of training courses and events in their areas of interest;
- inform them of new areas of standardisation.

They may also, if they wish, provide more detailed personal information to help us improve our services.

BEC trainees

Trainees at the BEC may, if they wish, authorise us to use their data to:

- update them on the latest standards;
- notify them of training courses and events in their areas of interest;
- inform them of new areas of standardisation.

They may also, if they wish, provide more detailed personal information to help us improve our services.

Participants at BEC events

Participants at BEC events may, if they wish, authorise us to use their data to:

- update them on the latest standards;
- notify them of training courses and events in their areas of interest;
- inform them of new areas of standardisation.

They may also, if they wish, provide more detailed personal information to help us improve our services.

Who manages this privacy policy?

The BEC, Belgian Electrotechnical Committee, headquartered at A. Reyerslaan 80, 1030 Brussels, Belgium. In these conditions the term "we" refers to "the BEC".

Are the conditions subject to change?

The BEC may change its privacy statement or cookie policy at any time, for example, as the result of a change in its services or a change in the prevailing law.

Why does the BEC collect your personal data?

The BEC collects personal data to improve the services it provides for its users. We think it is important that our experts and our clients be offered the right content. This is why we would like to get to know you better. With a few personal details, we can tailor our services to suit your needs wherever possible. We can also use your personal details to get in touch with you.

How does the BEC collect your personal data?

The personal data you share with us

To access some of the BEC online services, you are required to create an BEC account. When you do this, we may request a few personal details from you, such as your email address, name, date of birth, gender, postal address, postcode, industry or other business information. We store these details in your BEC profile.

We also collect your personal data when you email us with your questions, comments or complaints about our services, for example, or when you subscribe online to a BEC activity, such as a standardisation committee, training course or event.

The personal data we gather based on your use of BEC online services

We gather data on the BEC online services you use and how you use them, for example, when you visit one of our websites, read our newsletter or consult a standard. This allows us to adapt the BEC online services to suit your needs and interests and gain a better understanding of how our experts and our customers use our services.

In the process, we use two kinds of information:

- Log data, such as IP address, pages opened, mouse clicks, the date and time of your visit, the browser you use, and so on. These data allow us to recognise you and tell us something about the way you use our services, such as the articles you have read, the sound clips you listened to or the videos you have watched, and whether you read, listened or watched to the end.
- Device data, such as the IP address, brand, type and operating system of your device and so on. These data give us a rough indication of your location, which can be useful when providing certain services.

In the process, the BEC makes use of cookies and other, similar technologies. For more information on this subject, see the BEC cookie policy.

The personal data we obtain from third parties

When you log onto the BEC's online services through an account you hold with a social networking site or make use of the network functions available through our online services, you give the social networking site permission to share several clearly defined personal data.

By default, these are your basic profile details on the social networking site (name, email address, date of birth, postcode, gender), which we add to your BEC profile if we do not already have them. They may also include certain data relating to your behaviour on the social networking site, such as likes. We can only use the data you share publicly on the social networking site and only if your personal settings on the social networking site allow us to do so. If you do not want this information to be shared, we recommend that you change your settings on the social networking site.

We may also collect personal information from other reliable online or offline information providers. The BEC will only do this if the third party has collected the data in a lawful manner and shared them with us in a lawful manner. If necessary, the BEC will ask you explicitly for permission to use these data.

Other sources

The BEC online services are a dynamic and innovative environment. This means that we are constantly looking for better ways to provide custom services. This may imply that we introduce new

applications and collect and/or use your data in another way. We will always communicate to you about this as transparently as possible in this privacy policy.

For what purpose do we use the personal data we collect?

To provide services

We generally use personal data to provide and maintain the BEC services. We may use them to notify you of a change, for example, or give notice of planned maintenance to the BEC online services, or to process your feedback on our services in the correct manner.

For your convenience

When you use the BEC online services through your BEC profile, we apply technology that recognises you as a registered user and grants you immediate access to the service. This means that you don't have to enter your login credentials every time you visit this (these) the BEC online service(s) or wish to participate in interactive features available on BEC online services, such as competitions. In the case of some BEC online services, this technology can also remember exactly where you stopped watching and/or listening to BEC content.

To improve our services

We use personal data to gain insight into which BEC services and BEC content is of interest and use to our users. If we know what you are reading, watching and using, we can adapt our content dynamically and make our services more relevant. In this case, we may also invite you to participate in an online survey. This allows us to improve the BEC services and content on a continual basis and develop new services. And it allows us to keep our products and services as relevant as possible to our users.

To personalise BEC online services

The BEC aims to make the BEC online services as relevant as possible for every expert or user. If we use data that tell us something about where we think a user's interests lie, we can make the BEC services more personal. For example, this would allow the BEC to recommend content to suit your personal profile.

To update you about the BEC's products and services

The BEC may use contact details and any other data it collects to notify you of events, promotions, new services, and so on. We will only do this if we have your permission beforehand. You can always indicate that you no longer wish the BEC to contact you about these matters. Do so by following the 'unsubscribe link' at the bottom of the email or by sending an email to centraloffice@ceb-bec.be.

Do we give your data to third parties?

Unless you give us your permission to do so or we are obliged to do so by law, we will not give, sell or otherwise disclose your data to third parties. In some cases, however, third parties will have access to the data we have collected on you.

BEC suppliers

In providing our BEC services, we rely on a number of independent companies or service providers to handle the provision of some IT services in order to process payment transactions through our services, to conduct surveys, etc. It is possible that, when working on behalf of the BEC, these companies may gain access to certain data and information. The BEC permits this only when it is necessary for their work and requires from these companies the necessary guarantees related to access and use of this data and information.

Social media

Some BEC online services contain social media “buttons” for social networks such as LinkedIn, Twitter, etc. They allow you to share information on these platforms. The buttons are created and managed by the social networks themselves. The BEC has no control over the applications these companies make with the buttons. We recommend that you read the terms of use and the privacy policy on these social networking sites. The present privacy policy relates solely to the use of data collected by the BEC.

Authorities

In some situations, we will be obliged to disclose data or share it with the authorities. We may have to do this to comply with the law or a court order, for example, to detect or tackle fraud or security issues or protect the rights of the BEC.

Aggregate or anonymised information

For economic or social analyses, for example, the BEC may share aggregated or anonymised data with third parties. The BEC will take steps to ensure that third parties and/or the BEC are unable to identify you, directly or indirectly.

How do you manage or delete your data?

You may view the personal data related to you that the BEC stores at any time. You may also correct or delete any data that you find to be inaccurate or incomplete. You may also alter or delete certain personal details in your personal profile if you have one. In the other cases, you may always contact the BEC. If you wish to exercise your rights, we ask that you be as specific as you can to enable us to handle your request correctly. We should also point out that the identity of anyone who wishes to exercise their privacy rights must be verified to prevent those rights from being exercised by someone else.

You also have the right to object to the use of your data for direct marketing purposes.

How are your data secured?

The BEC considers it important that your data be processed securely. For this reason, we use several security measures and technologies to give your data adequate protection against unauthorised access, use, loss or publication. The BEC also conducts regular audits of these security measures. Unfortunately, the exchange of information over the internet is never 100% secure. Although we do everything in our power to ensure the security of your data, we cannot offer any absolute guarantees.

Data protection officer

To ensure compliance with the GDPR, the BEC, as a government body, has appointed a data protection officer. If you have any questions about the BEC privacy policy, please feel free to contact our data protection officer at centraloffice@ceb-bec.be.

Privacy statement updates

The BEC will, in some cases, change this privacy statement to reflect altered services, customer feedback or amendments to privacy laws.